



Plan of Service

2020 - 2024

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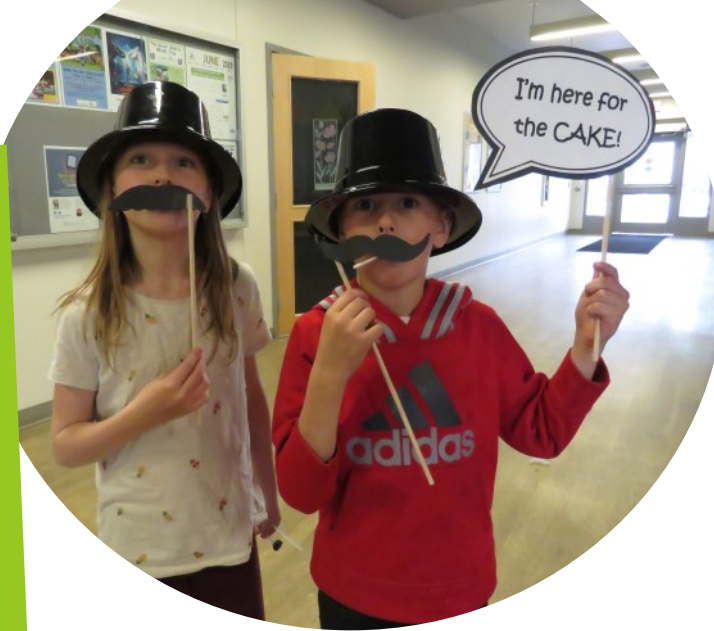


It has been a pleasure creating the 2020-2024 Plan of Service. It was the goal of the Town of Morinville Library Board for our plan to be a collaborative work between board, staff and community members all coming together to create something new. Through our need's assessment, input from users and non-users, community outreach and surveys, we were able to obtain a strong grasp of what the community is looking to see from our library.

Morinville Community Library aspires to be a place where all people can engage in a way that will enrich their lives. Our library endeavours to be represented throughout our community and residents will be able to see themselves reflected in the space, programs and services that we deliver.

As Board Chair it remains a privilege to connect with the community and continue those personal discussions that will determine our success or areas of need as we move forward with the new plan. The love for our library is what makes it a truly dynamic space and I hope that our library remains a gateway to discovery, connection, inclusion and lifelong learning.

Jennifer Anheliger



Vision

Enrich your life at the library

Mission

*Your community gateway to
discovery, connection, inclusion
and lifelong learning*

Morinville Community Library Values

Community Sharing of welcoming attitudes,
diverse interests and goals

Inclusivity Fairness in the treatment of
all individuals

Patron Satisfaction Providing exemplary service

Partnerships Seeking collaborative connections

Lifelong Learning The ongoing pursuit of literacy
and knowledge



Community Engagement

Enhance engagement through partnerships,
outreach and an active community presence

Goal # 1

To strengthen and develop
community relationships to provide
and enhance programs and services





Goal #2

To create opportunities and expand services beyond the physical space of our library

Goal #3

To be present and active in the community



Diversity and Inclusion

Celebrate diversity in an inclusive environment

Goal # 1:

To promote appreciation and understanding of our diverse community through programs and services

Goal #2:

To offer a space that is welcoming, supportive and safe

Goal #3:

To offer enhanced services for those with print disability or special needs

Lifelong Learning

Stimulate and encourage a healthy
and engaged mind

Goal #1:

To provide children access to programs and services designed to foster a love of learning, literacy and creativity

Goal #2:

To create opportunities for youth and adults to expand the scope of their interests

Goal #3:

To provide seniors with access to programs and services to promote a healthy mind and combat isolation





Information Fluency

Empower residents by providing a central source of information and resources

Goal #1

To have front line staff manage queries in a timely and professional manner

Goal #2

To develop and maintain a reference library with information providing quick answers to common questions

Goal #3

To enable residents to gain the progressive skills needed to search for, evaluate and effectively use information

